

Consumer Complaint Form

Santa Cruz County District Attorney's Office
Consumer Fraud & Environmental Protection

701 Ocean St. Rm. 200
Santa Cruz, CA 95060

Website: datinternet.co.santa-cruz.ca.us

Phone: (831) 454-2050

Please type or print the form. See reverse for instructions on providing documentation.

Your Information

Mr. Mrs. Ms First Name _____ Last Name _____
Date of Birth _____

Mailing Address _____ City _____ State _____ Zip Code _____

Telephone _____ Cell Phone _____ Email _____

Complaint Against

TYPE OF COMPLAINT (PLEASE CHECK ONE BELOW)*:

- Misrepresentation of Advertisement Door-to Door Sales
 Misleading Mailer IRS Scam Call Unfair Business Practice
 No Service or Product Received Continuing Automatic Charges Fraud/Deceit
 Other

*(For emergencies please call 911. For active crimes in progress please call 911 or your local law enforcement agency).

Company Name _____ Name of Owner _____

Company Address _____ City _____ State _____ Zip Code _____

Telephone _____ Internet Address/Website _____

Salesperson _____ Business Owner _____

Complaint Information

Date of Transaction _____ Product or Service Involved _____

Was Product or Service Advertised? _____ Where? _____ When? _____

Total Amount Paid: _____ Amount In Dispute: _____

How Was Payment Made? Cash Credit Card Debit Card Other _____

Did You Sign a Contract? Yes No Where Was Contract Signed? _____

Contract Starting Date _____ Expiration Date _____

Who Did You Complain To? Title _____ Name _____

When/How Did You Complain? Date _____ Email/Mail Telephone In Person

How Did The Company Respond? _____ Telephone # _____

Summary Of Complaint

For complicated and lengthy issues please provide a separate (typed if possible) piece of paper with a chronological time line history of events. Please clearly and concisely explain your issue, so our office can better process and review your complaint. Please provide copies of any supporting documentation. If the complaint is for a suspicious or misleading mailer please provide a copy of the back of the envelope.
